

Empowerment Plan

Positives

- Very powerful tool for families to see their work Or not
- Helps all to stay on target with their commitment (accountability for both families and FSS)
- Transparency was a benefit
- Suggestion to use a NCR paper if not applicable to use laptop during home visit

Challenges

- Lack of laptops, portable printers, Wi-Fi

FDM Database

Positives

- Efficient and objective

Challenges

- Demographic changes (guardianship, etc.) Results in multiple people doing the goals work
- FDM Database doesn't give a place for notation updates
- Clarification around how much should be recorded into the ELMS child/family updates

2nd/3rd Assessments

Positives

- Families felt more comfortable and knew what to expect
- Some staff liked while others didn't depending on comfort level with motivational interviewing
- Second year families had a much deeper experience with the goal setting process than previous partnership plan system
- Families loved the visual aid of the Visit Summary

Challenges

- Time frame in between assessments was too short & didn't take into consideration breaks/year end calendars
- Suggestion to have a 1st assessment /mid-year check-in / 2nd assessment
- Difficult to stay on track with process when there was new staff hired mid-year that would need to be trained and have an opportunity to build relationship with families before assessments could take place
- FSS struggled with the 3 assessment structure when supporting families that lived in rural areas. It turned into 6 visits instead of 3