

The FDM Database – Positive & Challenges

- Difficult to search for client ID. Suggest a pull down menu of clients for each site
 - Not user friendly only your client list should show
 - Increased risk of data and profiles being contaminated by others
 - Individualized login for users
 - Some of the time the parents did not fit into the four questions that were asked
- The suggested interventions did not seem relevant most of the time, and when people added their own, they were very site-specific.
- I think second assessment should have different questions
- Notes on visit summary don't show when printed
- Questions are too many and the order seems random. Merge questions of similar nature and put questions in order of least to most personal/invasive
- Lots of technical problems logging in, loading database, creating profiles. Had to abort FDM because I did not have time to wait, or tools to try and fix
 - Could not complete assessment due to tech difficulties
- Clarification around kids who are twins/multiple in the program and needing to do assessment for 2 parents
- What do you do when both parents want to participate?

The Empowerment Plan – Positives & Challenges

- Too many questions for organic conversations. Suggestion: present FDM as a take home questionnaire that serves as a conversation starter to assess family needs. (Depending on family preference)
- If families had more than one goal there was no room to put it on the one plan. Make separate plans for each goal. (system timed out before notations were completely entered)
- Feels weird to have the FSS decide what the concerns were (family challenges/concerns in workers words) when we should be having families self-identify goals/needs. (Multiple interpretation of usage "FSS challenges in their words")

- When printed, spacing of text boxes is obliterated and formatting /separating ideas within same box is muddled
- Visit Summary - when printed out targeted areas don't always align

2nd & Third Assessment – Positives & Challenges

- Suggestion to implement a parent feedback survey (opportunity to gather parent experience and measure their perspective and change)
- 2 Assessment model would be better
- Allow for deadlines according to program calendar
- Felt like 3 assessments is repetitive. Families are busy no time to do 3 assessments as well as cover other requirements. Maybe target areas of growth/need after first assessment, and somehow capture new needs if it applies.
- Felt like I am giving them a print out of their “needs”/concerns. I am not the expert on family.
- Reduce number of questions on assessment

What Data Should Be Added Into ELMS To Help Us Advocate To Legislators?

- Data is good, but stories are personal... a narrative area to put in family story/testimonial, a before and after survey that can show the relationship/cognitive processes of parent in program
- A system like PIR reporting (Head Start reporting process)
- Build on the monthly report
- A yes/no box for families participating in FDM... was this an FDM assessment, what number of assessment
- Whatever it is, it should be married to something we already do in ELMS so we are not duplicating (no particular item just not duplication)
- Have a tab for client ID to help with search for families who are also in the FDM database. Add a field where you can enter the FDM client ID into ELMS to make sure you are looking at/searching for the same client's information in both databases

- A question on the app to ask “when is the best time to contact families” so that we know when to best make reminder/follow-up calls around child/family engagement
 - A better chance of contacting the family so there are more connections made/better outcomes

- Add an area where the FSS can track what we’re working on/talking to parents about so that data can be collected around what FSS are doing around family engagement.
 - A place to add contact case notes that may not be 30 minutes but show how much work/contact FS is doing with the family